



## MEDIA STATEMENT

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### **Eskom works with customers to keep the power system stable**

**Wednesday, 20 November 2013:** The power system remains severely constrained but stable today after support from some of our key industrial customers who reduced their consumption by 10% to ensure stability of the power system. We want to thank our key customers for assisting us in protecting the power system and urge all South Africans to reduce their electricity consumption throughout the day.

We anticipate that the system will remain extremely tight until Friday 29 November. We are constantly reviewing the situation and will lift the emergency notice once the situation improves.

We are doing everything possible to ensure that we have adequate emergency reserves and that we have sufficient water, coal and diesel supplies to limit any additional risks. The emergency situation necessitates running our diesel-fired Open Cycle Gas Turbines (OCGTs) for longer periods as an emergency measure to increase supply thus raising diesel requirements. Our technical teams are also hard at work to bring back units at our generating units, primarily out of service due to mechanical failures.

As a precautionary measure, Eskom's load shedding schedules have been made available at <http://loadshedding.eskom.co.za> for Eskom customers. Our customers can also contact our customer call centre 0860 037 566.

Consumers are urged to switch off pool pumps, geysers, air-conditioning and unnecessary lights throughout the day and particularly in the evening from 5pm to 9pm. We recommend that if air conditioning has to be used, it should be set at 23°C. Remember to watch out for the Power Alert and the Power Bulletin on television to obtain near real-time status of the system. For tips on how to trim 10% off your consumption, visit <http://www.eskomidm.co.za/residential>

**ENDS**

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